

# TEMPLE HAR ZION HIGH HOLY DAYS 5778—2017

## General Information

1. Please remember that people may be allergic or sensitive to your perfume or aftershave. It could trigger reactions such as sneezing, coughing, hives or asthma. Please respect others by not using scented products when you come to High Holy Day Services.
2. Northern Force Security will be on site and visible during the entire High Holy Day observances. Not only will you be asked to produce your ticket to gain entry into the building, but you will be asked to show the contents of your purse, handbag, Tallit bag or knap-sack. This is usual practice at almost every synagogue in the GTA at this time of year when attendance is at its peak. These standard measures are being taken for your protection, should protection ever be needed. We ask that you cooperate fully with our security personnel.
3. We will continue to offer you a variety of convenient times to drop by the office to make your High Holy Day arrangements. Our **extended office hours** for ticket and High Holy Day prayer book pick-up are as follows:

Tuesday	September 5	5:00 pm—8:00 Pm
Thursday	September 7	5:00 pm—8:00 pm
Tuesday	September 12	5:00 pm—8:00 pm
Thursday	September 14	5:00 pm—8:00 pm
Sunday	September 17	9:00 am—Noon
Monday	September 18	5:00 pm—8:00 pm

## Ticket Policies

1. **Failure to produce a ticket at the door may preclude entry to High Holy Day services.** Admission tickets are non-transferable and may only be used by the community member to whom they were issued.
2. Community Member **Tickets** are \$250.00 per person.
3. All ticket purchasers must only come to the service for which their tickets were issued.
4. When there is only one service, all adult ticket holders may attend that service.

## Seating Policies

In order to ensure an orderly, meaningful High Holy Day experience for all, the following procedures and policies will apply:

1. Entry to the building by front centre doors.
2. Each person must present their own ticket at the door.
3. Prior to entry for 2nd services, congregants are asked to form an orderly line within the line-up area, to be defined by stanchions and rope barriers, under the supervision and direction of our security staff.
4. During services, entry into the Debby Kaplan Sanctuary and the Halberstadt Social Hall is at the discretion of the ushers.
5. **Other than for family of clergy, choir members, and service participants, saving of seats is permitted only for your immediate family. There are no exceptions.**
6. When exiting the Sanctuary after the 1st service, exit through the west parking lot door; when exiting from the Halberstadt Social Hall, exit through the link doors or the north Halberstadt Social Hall doors.

## Prayer Books

1. Please be sure to have books for you and your children; this is the only way to ensure that all of you can fully participate in the service.
2. The Temple does not supply High Holy Day prayer books for services.
3. For Adult services, we use the High Holy Day Prayer Book Gates of Repentance; for Children's services, we use Gates of Repentance for Young People.
4. Please see the Ticket Request Form for Prayer Book order information.

## Temple Parking and Drop-Off Policies

- Our Temple parking lot and Mosque parking lot **are restricted to PARKING PASSES ONLY during the High Holy Days**
- Parking passes will be issued, on a first-come first-
- Parking passes will not be issued to non-members.
- Please follow instructions from our security/parking volunteer staff and the York Regional Police.
- If spaces are available in our lot—you will be directed to any spots that are available when you arrive.
- Members will be allowed, when traffic permits, to enter our parking lot **to drop off** family members **only if a drop-off pass has been issued.**
- As always, there is no parking in fire routes and reserved spots – your car may be ticketed or towed by the City of Markham.

## Off Site Parking and Shuttle Bussing

- Parking is available at **Bayview Glen Alliance Church—LOWER WEST LOT**—located at Steeles and Bayview Avenues, just east of the Petro-Canada station. Please refer to the map on the next page.
- Shuttle buses will run between Bayview Glen Alliance Church and Temple Har Zion, during the following hours:

<b>Erev Rosh Hashanah</b>	<b>7:30 pm—11:00 pm</b>
<b>Rosh Hashanah 1<sup>st</sup> day</b>	<b>8:00 am—2:00 pm</b>
<b>Rosh Hashanah 2<sup>nd</sup> day</b>	<b>9:00 am—2:00 pm</b>
<b>Kol Nidre</b>	<b>5:30 pm—12:00 Midnight</b>
<b>Yom Kippur</b>	<b>8:00 am—8:00 pm</b>
- **Buses will not be available** for the afternoon Children’s Service for Rosh Hashanah 1<sup>st</sup> day, but parking will be available in our parking lot.
- All other parking will be street parking; we ask all members and guests to be considerate of our neighbours and obey all city street signs.

### PLEASE NOTE

#### **Mosque Parking will be UNAVAILABLE Kol Nidre and Yom Kippur—September 29th and 30th**

Although you may have been issued a handicapped parking pass, when you arrive at Temple for these services, parking may not be available.

If this happens, please use your “Drop-Off” pass and have your driver drop you in front of the building, and then find parking elsewhere or at Bayview Glen Alliance Church. Please keep this in mind when making driving arrangements for these services.

## Pick-up/Drop-off Location for High Holy Days Shuttle

Please note that the Pick-up/Drop-off location for the High Holy Days shuttle bus will be located in the lower parking lot of the Bayview Glen Alliance Church.

Bayview Glen Alliance Church is located on the northeast corner of Bayview Avenue and Steeles Avenue next to the Petro Canada Station. Enter from the Steeles Avenue entrance (2<sup>nd</sup> entrance), and exit from Bayview Avenue.

### Important Notices

- There will be **NO PARKING** allowed at the Longo’s plaza—and you run the risk of being towed and potential costs in excess of \$300 to recover your car.
- Please note that Bayview Glen Alliance Church, Longo’s Plaza and Temple Har Zion assume no responsibility for the loss or damage to personal property and/or vehicles.